

Part C State Annual Performance Report (APR) for FFY 2006**Overview of the Annual Performance Report Development:**

DES/AZEIP reports its baseline data for Indicator 4 from data collected from family surveys during FFY 2006. DES/AZEIP adopted the NCSEAM survey, using 20 questions from the “Impact of Early Intervention Services on Your Family” section and 5 questions from the NCSEAM item bank in that section. In addition to baseline data, measurable and rigorous targets for this indicator are provided. An overview of the process was presented at the Interagency Coordinating Council meeting on September 14, 2007 and input was received for this indicator on the dissemination method and improvement activities.

DES/AZEIP received 439 survey responses for sub-indicator A; 451 survey responses for sub-indicator B; and 447 survey responses for sub-indicator C. The variance is due to the fact that not all questions are answered on every survey returned by families.

Monitoring Priority: Early Intervention Services in Natural Environments**Indicator – 4. Percent of families participating in Part C who report that early intervention services have helped the family:**

- A. Know their rights;**
- B. Effectively communicate their children's needs; and**
- C. Help their children develop and learn.**

Measurement:

- A. Percent = # of respondent families participating in Part C who report that early intervention services have helped the family know their rights divided by the # of respondent families participating in Part C times 100.
- B. Percent = # of respondent families participating in Part C who report that early intervention services have helped the family effectively communicate their children's needs divided by the # of respondent families participating in Part C times 100.
- C. Percent = # of respondent families participating in Part C who report that early intervention services have helped the family help their children develop and learn divided by the # of respondent families participating in Part C times 100.

FFY	Measurable and Rigorous Target
2006	A. Know their rights – 90% B. Effectively communicate their children's needs – 90% C. Help their children develop and learn – 90%

Actual Target Data for FFY2006:

DES/AZEIP provides the following baseline data established in FFY2006:

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The percent of families participating in Part C who report that early intervention services have helped their family:

A. Know their rights - 94%

Count	18	2	7	101	108	215
Rating	1	2	3	4	5	6
Description of Rating	Very Strongly Disagree	Strongly Disagree	Disagree	Agree	Strongly Agree	Very Strongly Agree

B. Effectively communicate their children's needs - 95%

Count	17	0	5	120	114	183
Rating	1	2	3	4	5	6
Description of Rating	Very Strongly Disagree	Strongly Disagree	Disagree	Agree	Strongly Agree	Very Strongly Agree

C. Help their children develop and learn - 96%

Count	17	0	2	91	114	223
Rating	1	2	3	4	5	6
Description of Rating	Very Strongly Disagree	Strongly Disagree	Disagree	Agree	Strongly Agree	Very Strongly Agree

The percent reported as baseline data for each of the sub-indicators is the percent of families with a score greater than or equal to 4, "agree."

This baseline data exceeds Arizona's SPP target of 90% for FFY2006.

Discussion of Data:

The dissemination of surveys at the annual IFSP is monitored through onsite monitoring. For Cycle 4 monitoring, which occurred during the reporting period, 80% of the files reviewed (24/30) demonstrated the dissemination of the family survey at the annual IFSP. The non-compliance was included in the Corrective Action Plan for the agency with non-compliance and correction of the identified area will continue to be monitored.

DES/AzEIP is not currently able to compare the number of surveys received with the number of surveys disseminated as it does not capture census data on annual IFSPs, when the survey is disseminated.

DES/AzEIP analyzed the surveys by county, ethnicity, and age of the children for whom surveys were received to determine whether the data received was representative of the children it served. That comparison is set out below:

<u>Ethnicity:</u>	<u>618 Data (12/01/06)</u>	<u>AZ Survey Data</u>
American Indian	7.51%	3.16%
Asian or Pacific Islander	1.62%	1.58%
Black or African American	4.62%	3.16%
Hispanic or Latino	38.46%	28.69%
White	47.78%	63.17%

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<u>Age:</u>	<u>618 Data (12/01/06)</u>	<u>AZ Survey Data</u>
0-1	11.10%	5.7%
1-2	30.99%	37.7%
2-3	57.92%	56.5%

Using a sampling error of 4%, the surveys received appear to: (i) represent the approximate population served for American Indian, Asian or Pacific Islander, and Black or African American; (ii) under-represent the Hispanic or Latino population; and (iii) over-represent the Caucasian population. However, given the single digit percentages for the American Indian population, and using the 4% sampling error rate, the surveys are likely not representative of the American Indian population served in Arizona. DES/AzEIP's improvement activities include monitoring the representation throughout the year, and will focus technical activities to utilize the new Family Technical Assistance and Monitoring Specialist, who is bilingual, to reach out to the Hispanic community to increase family participation in the survey.

The surveys represent the children served ages 2-3 but not the 0 -1 or 1-2 population. Given that the surveys are first disseminated at the annual IFSP, the earliest a family would receive a survey would be when the child is one year old, and that would only be for children who were referred at birth. Therefore, the 0-1% will not match the 0-1 served for the State. DES/AzEIP will monitor the percentage for 0-2 throughout the year to determine whether more focused surveying is required.

As to geographic representation, DES/AzEIP received surveys from families in 13 out of the 15 counties in Arizona. The two counties from which surveys were not received, Greenlee and LaPaz, are rural counties and serve .02% and .5% respectively, of the children statewide. Greenlee County was included in the onsite monitoring this year and was in 100% compliance for dissemination of the family survey. LaPaz was not in the monitoring cycle; however, follow-up and technical assistance through DES/AzEIP were provided.

Copies of Arizona's survey in English and in Spanish are provided with this report.

Discussion of Improvement Activities Completed and Explanation of Progress or Slippage that occurred for FFY 2006:

Improvement Activities	Timelines	Status
Revise IFSP form to include requirement for service coordinators to explain and disseminate family survey to families at each annual IFSP.	January 2007	Completed
Revise Child File Audit to align with requirement to disseminate family survey at each annual IFSP and at or near transition.	March 2007	Completed
Include requirement to disseminate family survey at or near exit on exit checklist for service coordinators.	June 2007	In process
Ensure agenda item on each Quarterly Regional Meeting for Family Survey discussion.	January 2007 and ongoing	Completed and ongoing
Ongoing review of distribution of family surveys during monitoring activities and follow-up on correction of identified non-compliance.	March 2007 and with cyclical monitoring visits	Completed and ongoing
Monitor representativeness and completeness of surveys at least bi-annually and provide focused technical assistance to programs.	June 2007 and bi-annually thereafter	Completed and ongoing. DES/AzEIP will also utilize its new Family TAMS to implement TA.

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Improvement Activities	Timelines	Status
Research structural and financial ability for online surveys. If feasible: - create online capability for surveys; - Implement online surveys.	January 2008 March 2008 December 2008	Given the current financial forecast of the State and the program, it is not feasible for DES/AzEIP to create an online survey at this time.
Seek technical assistance from NCSEAM, in collaboration with NAU, for considerations in analyzing the data for the next APR.	September 2007	Not implemented.

Revisions, with Justification, to Proposed Targets / Improvement Activities / Timelines / Resources for FFY 2006

Improvement Activities	Timelines	Resources
Include requirement to disseminate family survey at or near exit on exit checklist for service coordinators. Justification: DES/AzEIP was not able to prepare the exit checklist for service coordinators due to the fact that DES/AzEIP and the Arizona Department of Education revised the Transition Intergovernmental Agreement (IGA), and final revisions to the transition requirements were not completed until August 2007.	March 2008	CQI Coordinators and TAMS.
Ongoing review of distribution of family surveys during monitoring activities and follow-up on correction of identified non-compliance. Justification: DES/AzEIP is revising its activity related to monitoring of the dissemination of family surveys to include the follow-up on correction of identified non-compliance. This activity has been in place since implementation of its monitoring system, and DES/AzEIP is expanding the activity to reflect this practice.	March 2007 and with cyclical monitoring visits	CQI Coordinators
Seek technical assistance from NCSEAM, in collaboration with NAU, for considerations in analyzing the data for the next APR. Justification to remove: DES/AzEIP is removing its last improvement activity of seeking technical assistance from NCSEAM for conducting the Rausch analysis for its family surveys. It currently has the capability and capacity to measure its data using the rating scale as discussed above, and does not intend to pursue other measurements at this time.	NA	NA